

## Privacy Policy for West Coast Plumbing LLC

At West Coast Plumbing LLC, we understand that your privacy is important. This Privacy Policy describes how we collect, use, and protect your personal information when you visit our website, [www.wcoastplumbing.com](http://www.wcoastplumbing.com). By using this website, you agree to the practices outlined in this policy.

### Information Collection, Use, and Sharing

We may collect non-personal information, such as domain names and IP addresses, to understand how you access our website. This information helps us optimize our website's performance but does not reveal any personal details about you.

In addition, when you submit a form on our website, you voluntarily provide us with personal information, including your name, phone number, and email address. We are the sole owners of this information and will not sell, rent, or share it with third parties for marketing purposes. We are committed to protecting your privacy and ensuring that your information remains secure.

We use the information you provide to respond to your inquiries, deliver requested services, and inform you about special promotions, new services, or policy updates. We may share your information with third parties only as necessary to fulfill your request (e.g., shipping or service facilitation).

**TEXT MESSAGE COMMUNICATION** West Coast Plumbing LLC may use text messaging to communicate with customers regarding service updates, appointment reminders, and important notifications. By providing your phone number, you consent to receive text messages from West Coast Plumbing LLC and its third-party service provider.

Message frequency may vary based on service needs and interactions.

Standard message and data rates may apply as per your mobile carrier's policy.

For assistance, text HELP for support.

To opt out of all text communications, text STOP at any time. No further messages will be sent.

West Coast Plumbing LLC is not responsible for any delays, miscommunications, or service interruptions related to text messaging, including but not limited to issues caused

by third-party service providers, mobile carriers, or technical malfunctions. By opting into text message communications, you acknowledge that message delivery is not guaranteed and that you assume all risks associated with this form of communication.

Your Access to and Control Over Information You have the right to access, correct, or delete any personal information we have collected about you. To do so, you can contact us via:

Email: [admin@wcoastplumbing.com](mailto:admin@wcoastplumbing.com)

Phone: +1 (707) 750-9900

Additionally, you can opt out of future communications at any time.

Terms and Conditions Update:

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Call to Action (CTA) Compliance: Whenever our website collects phone numbers, we will include a clear Call to Action (CTA) disclaimer with the following details:

- West Coast Plumbing LLC brand name

- Types of messages the consumer can expect to receive (e.g., appointment reminders, informational, marketing, etc.)
- Message frequency disclosure (e.g., "Message frequency may vary.")
- Standard message and data rates may apply disclosure
- Customer care contact information (e.g., "Text HELP for assistance or contact [admin@wcoastplumbing.com](mailto:admin@wcoastplumbing.com) for support.")
- Explicit opt-out instructions (e.g., "Text STOP to unsubscribe from any further messages.")
- Links to our Privacy Policy and Terms and Conditions

Example CTA message: "By submitting this form and signing up for texts, you agree to receive informational messages (appointment reminders, account notifications, etc.) from West Coast Plumbing LLC at the number provided. Msg & data rates may apply. Msg frequency varies. Unsubscribe at any time by replying STOP and no further messages will be sent. Reply HELP for help or email us at [admin@wcoastplumbing.com](mailto:admin@wcoastplumbing.com). [Links to Privacy Policy and Terms and Conditions]"

By engaging West Coast Plumbing LLC, you agree to these Terms and Conditions.